Find a Job: Call Centre

Explore the contact and call centre industry, gaining valuable insights into the skills, expectations, and available opportunities.This FREE introductory course is suitable for anyone interested in learning more, with no prior experience required.



A course to develop your skills to:

- Develop your resume, build your confidence, and take the first step towards a rewarding career in customer service.
- Visit a call centre to learn about the industry
- Learn the skills employers value
- Identify employment opportunities

The Commonwealth Department of Education, Skills and Employment endorses this course which counts towards Workforce Australia mutual obligations and points targets, including for Centrelink payment recipients.

Learn Local | Skills for study work and life

Ballarat Neighbourhood Centre

We enrich our community by providing opportunities for you to connect, participate and learn in a safe and inclusive space.

This course is 3 sessions of 5 hours.

As a registered Learn Local, we help you return to study, become work ready, improve your skills or learn something new. We do this by providing education and training programs designed to meet your learning needs. The tuition fees for this training course are funded by the Victorian government ACFE Board. Fees associated with all classes will be advised prior to enrolment.

Find out more about our courses by scanning the QR code to visit our website.

Find us at the
Ballarat South Community Hub

11 Tuppen Drive, Sebastopol

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