Front of House

Kick-start your hospitality career with this FREE course. Gain practical knowledge for front-of-house roles in restaurants, hotels, bars, and cafés, and learn how to deliver outstanding customer service. Explore employment and training opportunities.



A course to develop your skills to:

- Learn table service etiquette
- Set a table and napkin folding
- Greet and seat guests
- Make meal recommendations
- Take orders by hand and payments
- Answer customer questions

The Commonwealth Department of Education, Skills and Employment endorses this course which counts towards Workforce Australia mutual obligations and points targets, including for Centrelink payment recipients.

Learn Local | Skills for study work and life

NEIGHBOURHOOD CENTRE BALLARAT

We enrich our community by providing opportunities for you to connect, participate and learn in a safe and inclusive space.

This course is 10 sessions of 4.5 hours.

As a registered Learn Local, we help you return to study, become work ready, improve your skills or learn something new. We do this by providing education and training programs designed to meet your learning needs. The tuition fees for this training course are funded by the Victorian government ACFE Board. Fees associated with all classes will be advised prior to enrolment.

Find out more about our courses by scanning the QR code to visit our website.

Find us at the
Ballarat South Community Hub

11 Tuppen Drive, Sebastopol

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